

Global Quality and Integrated Management System Policy

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1. Background

The Board of Directors of Cellnex Telecom, S.A. (hereinafter, "Cellnex Telecom", the "Company" or the "Organisation") has, among its functions as the highest governing body, that of determining the Company's general policies. In exercising this function, it has established this **Quality and Integrated Management System Policy** for all companies in the Cellnex Group.

This policy is implemented through an **Integrated Management System** (hereinafter, "IMS"), designed to coordinate **quality, the environment and occupational health and safety** in a unified manner.

2. Frame of reference

This policy provides guidelines and principles to ensure the proper implementation and management of quality within the framework of the Integrated Management System and the requirements of the ISO standards under which the Company is certified in terms of Quality and Service Management.

The Policy is aligned with international reference standards and voluntary initiatives to which Cellnex Telecom adheres, including the following:

- ISO 9001 standard.
- The Sustainable Development Goals (SDGs).
- The 10 Principles of the United Nations Global Compact.

The Policy supports and should be interpreted in conjunction with, among others, the following corporate policies:

- Sustainability Policy
- Occupational Health and Safety Policy
- Environment and Climate Change Policy
- Information Security Policy
- Energy Policy
- Anti-Bribery, Gifts and Hospitality
- Global Risk Management Policy
- Stakeholder Engagement Policy
- Procurement Policy
- Human Rights Policy

The Policy must be interpreted in accordance with the rest of the Organisation's internal management regulations at a global level, as well as with the internal provisions in force in areas related to quality management in the countries where Cellnex Telecom operates.

3. Purpose and scope

Cellnex Telecom, as **an independent telecommunications infrastructure operator**, is committed to excellence in the provision of products and services that not only meet but exceed our customers' expectations. To achieve this goal, we have implemented an **Integrated Management System**, which is the **cornerstone** for ensuring **quality** in all our operations.

This system establishes a **unified framework** that guarantees compliance with quality principles in all **Cellnex** group companies and is the responsibility of the entire team. Through this Policy, which applies to the entire organisation, we seek to align our practices with the highest standards of quality and commitment.

The Quality and Certifications Department works **closely and in alignment** with Management to ensure that the **Integrated Management System** is the basis on which all actions are built, promoting continuous improvement and excellence in every process.

4. Basic principles

This **Quality Policy** is consistent **with the Company's purpose and strategy** and is based on the following principles:

Customer Focus: Responding to **our customers' needs** with quality services that guarantee their satisfaction and trust.

Continuous Improvement: Establish operational excellence **at all levels of the organisation** to achieve objectives.

Leadership: Promoting committed leadership that fosters and guides a culture of **quality** throughout the organisation by aligning **quality objectives with business strategy**.

These principles comply with **current legal** regulations, and the Company is committed to adapting to **future regulations, customer needs**, and any other emerging requirements.

5. Commitments and strategic lines

Quality management is a **priority** and a **cross-cutting commitment**.

Strategic lines are implemented within an **Integrated Management System** to ensure excellence in every phase of **planning, execution, verification and action**:

Business excellence: Establish a focus on continuous improvement at all levels of the organisation, optimising **key processes** and implementing **best practices** that ensure business excellence and exceed **our customers' expectations**.

Continuous evaluation: Establish a system to **monitor and analyse** the performance of processes, products and services using **accurate data** to identify opportunities for improvement and ensure that **objectives** are met.

Risk management: Establish an integrated approach to **identify, assess and mitigate risks** in all **areas and processes** of the organisation, ensuring that strategic decisions are based on an analysis of risks and opportunities.

Supply Chain Management: Monitor **supply** chain performance to ensure that all suppliers and subcontractors meet our **customers'** quality standards and **requirements**.

Talent Development: Promote the **professional** and personal **growth** of the team through continuous training, **development programmes** and a **motivating** and **safe** working environment that fosters excellence and commitment to quality.

6. Approval, review, control and communication of the Policy

Approval	On the prior recommendation of the Nominations, Remuneration and Sustainability Committee, the Board of Directors of Cellnex Telecom, S.A. approved the update of this Quality and Integrated Management System Policy on 06 November 2025.
Review	The Quality and Certifications Department will review and propose updates to this Policy whenever deemed necessary or when significant changes occur that may affect its content or application.
Control	The Quality and Certifications Department is responsible for ensuring compliance with this Policy, in collaboration with all corporate and business units within the company. Each area actively contributes to the application of the established principles and commitments, ensuring that operational and strategic practices are aligned with Cellnex Telecom's quality and excellence objectives.
Communication	The Quality and Certifications Department undertakes to periodically communicate its progress in complying with this policy to all internal and external stakeholders, in line with this principle of transparency. It will also promote awareness and compliance with this Policy, which will be permanently available on the company's website.